

# SAMPLE

## QAPI REPORT: PSYCHOSOCIAL

Date: January, 2009

### CENSUS

Current patient census is 32.

1 new patient admitted status post graft failure.

2 patients transferred out of state, 1 patient transferred to a local clinic closer to patient's home.

### KDQOL

Quality of Life survey administered to 2 patients as part of annual reassessment process.

### VOC REHAB

7 patients are currently working (22% of patient population).

1 patient is a student.

2 patients recently referred to office of Vocational Rehabilitation.

2 patients currently in contact with Vocational Rehabilitation counselor, and are in process of working toward employment.

2 patients have been referred within the last quarter, but have not followed up on referral. 1 new patient is referable to VR, but is currently adjusting to dialysis.

2 patients are full time parents, and thereby meet their vocational potential.

The remaining patients are either disabled (8) or retired (7).

### TRANSPLANT

5 patients are currently active on the transplant list.

7 are listed, but on medical hold.

2 have work ups in process

12 have been referred, but need to follow up with the transplant department. 2 of these 12 have appointments scheduled.

7 are considered to be inappropriate for transplant due to age, general medical condition or insurance status.

### MISSED AND SHORTENED TREATMENTS

46 total missed treatments in December (unexcused absences). The frequency of missed treatments was higher around the holidays especially treatments scheduled for Sunday to make up for Christmas and New Years Day closures. These patients missed the following number of treatments:

1 treatment:

2 treatments:

3 treatments:

4 treatments:

5 treatments:

9 patients currently have patterns of frequently shortened treatments due to chronic tardiness or requests to come off early.

(list patients to track)

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## COMPLAINTS AND GRIEVANCES

No formal complaints or grievances in January.

## CARE PLANS

5 care plans were completed in January.

3 were annual reviews, 2 were new patients. No unstable reviews.

## PATIENT SATISFACTION

Completed April 2008 (repeated annually)

## SPECIAL PROJECTS PLANNING AND IMPLEMENTATION

Planning:

1. Complete staff training on reducing patient conflict, working with challenging patients, and patient sensitivity. (ESRD/CMS program)

2. Patient education directive with RNs on risks associated with missed and shortened treatments.

3. Pilot Living Longer Living Better with 3-5 patients.

Megan R. Prescott, LCSW

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Medical Director

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Date

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Clinic Manager

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Date