



Facility Self-Assessment (PRE)

Assess your facility's current level of patient and family engagement.
Identify related best practices currently in place. Determine opportunities for improvement.

Date:

Facility Name:

Medicare Provider #:

Place a check next to each activity that your facility does well. Select/complete any additional activities related to those checked.

Patient Level

- Promote self-cannulation
 - Number of patients that self-cannulate _____
- Encourage patients to weigh and record their own weights
- Encourage patient charting in their own medical records
- Established in-center self-care stations for patients to be trained to do set-up & monitoring on their own
- Established support group
 - Patients involved in selection of topics
 - Patient presenters
 - Patient group leaders
- Promote home options
 - Number of patients moved to a home modality from ICH in last 3 months _____
- Options provided to encourage Plan of Care attendance
 - Telephone conferencing
 - Alternative days/times
 - Chair-side with their permission
 - Patients consulted about everything related to their care
 - Patients immediately informed about any changes to orders
 - Other (please describe) _____

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Facility Name:

Provider #:

Facility Level

- Patients involved in education process
 - Patient feedback is sought regarding topics of importance and helpfulness of materials
 - Patients partnered with to share with others their experience with procedures, referrals, training, etc.
 - Patients used to demonstrate self-cannulation, access assessment, etc.
 - Patients champion best practices with access washing, hand hygiene, relaxation techniques, etc.
- Patients included in QAPI
 - Patients included on project team(s) for Network project(s)
 - Name of project _____
 - Facility scores/rates are shared with patients
 - Patients asked for feedback on how to impact rates/scores
 - Patients are recruited to champion improvement interventions
 - Patients sought out for tips/experiences that relate to improvement targets
 - Fun & friendly competition created with patients to improve targets
- Patients included in daily operations of clinic
 - Patient leaders involved in schedule change decisions and notification process
 - Fun and meaningful activities created to engage patients and staff in emergency preparedness drills
 - Patient shift leaders/peer mentors identified to help welcome new patients, direct to appropriate resources, and share coping strategies

Governance Level

- Active clinic patient advisory group
- Patient leaders included in Governing Body meetings
 - Please describe

- Network patient liaison(s) identified
 - Number of patient liaisons _____
 - Number of shifts with a patient liaison _____
- Patients encouraged to become Network subject matter experts (SMEs)