



Quality
Insights

The healthcare improvement experts.

Healthy Equity: Collaboration in Action

Kickoff Call

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“Health Equity is achieved when every person has the opportunity to “attain his or her full health potential” and no one is ‘disadvantaged from achieving this potential because of social position or other socially determined circumstances.’”

Equality



The assumption is that **everyone benefits from the same supports**. This is equal treatment.

Equity



Everyone gets the supports they need (this is the concept of "affirmative action"), thus producing equity.

Justice



All 3 can see the game without supports or accommodations because **the cause(s) of the inequity was addressed**. The systemic barrier has been removed.

CMS' Focus on Health Equity

Excerpts from the SOW

- Identifying health equity issues and collaborating with community coalitions to mitigate and resolve these inequities.
 - The primary focus of the community coalitions shall include identification and commitment to overcoming health equity issues, specific to each community coalition.
- Identification and mitigation of any health equity issues that would impede improvement for all QIA goals.
- Report on technical assistance and data outcomes related to QIA topics, with a focus on health equity issues in the COR status and progress report (Deliverable #38).
- Incorporate a focus on the reasons for health deficits, including distinct measures related to health equity issues, to mitigate hospital admissions, hospital 30-day readmission, and outpatient emergency department visits (Goal 4).
- Assist facilities in identifying health equity issues that exist in the patient population and mitigate the health equity issues through integrating the patient voice into facility QIAs, patient plans of care, and peer mentoring.

CMS' Focus on Health Equity

Excerpts from the SOW

- The Network shall include facilities in rural areas and facilities in areas with health equity issues in addition to facilities that serve vulnerable populations (Deliverable #30).
- Identify and offer solutions to mitigate any health equity issues that may affect grievances, Involuntary Discharge (IVD) or Involuntary Transfers (IVT) situations, or the patients involved.
- Participate with the ESRD NCC and CMS, including the Office of Minority Health, in the identification of and strategies to remedy health equity issues, utilizing any modules developed and provided by the ESRD NCC.
- Provide on-site education and mitigation strategies, as necessary, to achieve the goals of the SOW, technical assistance outcomes, and lead community level endeavors to support health equity.

“Health equity is about more than individuals or individual behavior; it’s also about the history and context of places and systems. It’s about **system-level factors contributing to inequities** in health and opportunities – to experience education, work, safe housing, and clean environments.”

– Dr. Lisa Cooper

Health Equity: A Multifaceted Approach

- Culturally/linguistically responsive care, engagement, and education
- Equitable care
- Identifying and working to address social needs
- Supporting social justice
- Mental health services
- Food security
- Environmental quality
- Housing and neighborhood safety
- ...transforming the conditions in which people live, grow, work, and age.

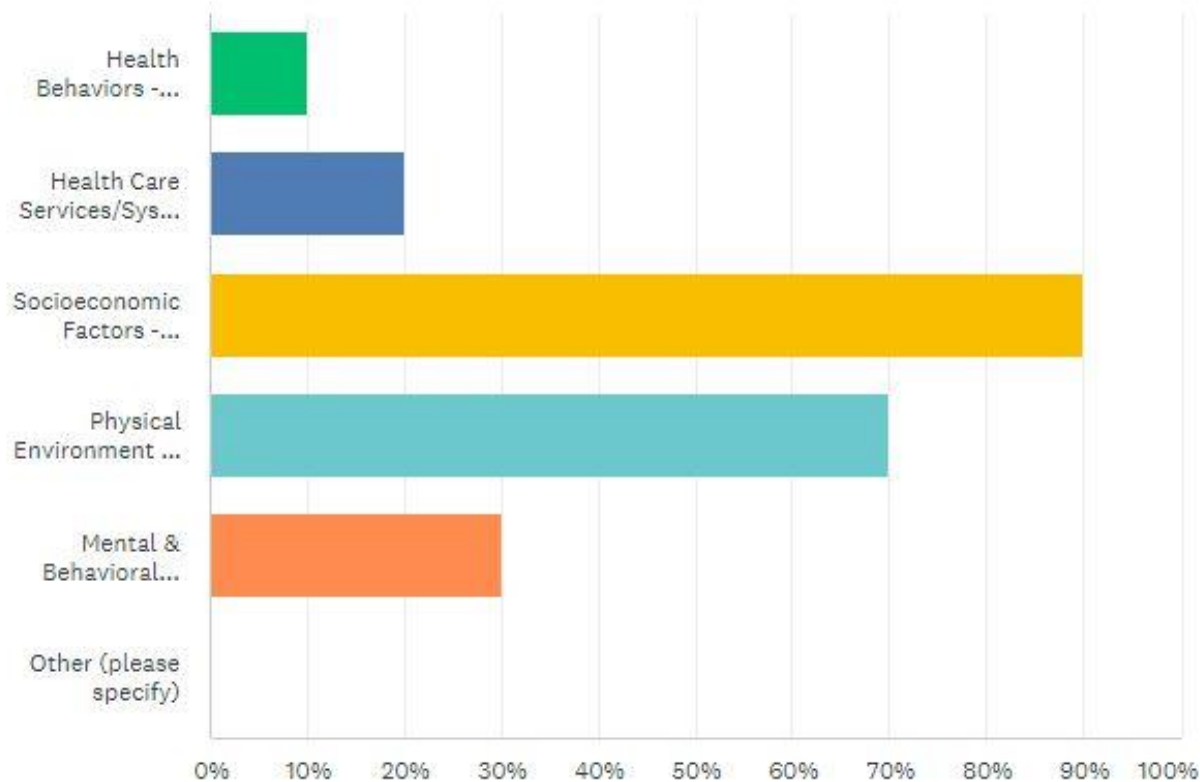
Working Towards Health Equity

What Might Our Collaboration Look Like?

- Support colleagues as we work to advance health equity and inclusivity
- Identify patient, facility, and Network needs as they relate to achieving health equity for the Network's dialysis population
 - Facility reports
 - Multiple data sources
 - Team/1:1 meetings
 - 2nd Thursday of month, 10:30 AM (April 14th)
 - Coalitions
 - CBOs
- Co-creation/creation of health equity-specific approaches, education, initiatives, engagement
- Outreach efforts to support QIA goals and solidify a standard of care that reduces inequities

Most frequently cited root causes of health inequities reported by your project facilities (Select the top two (2) primary root causes):

Answered: 10 Skipped: 0



Let's Hear From You

Immediate Areas for Collaboration

- **Health Literacy**
 - Nearly 9 out of 10 adults in the US have low health literacy
 - Low health literacy disproportionately found among Americans with lower income
 - Individuals with low health literacy have more encounters with the healthcare systems compared to those with proficient health literacy
- **Transportation**
- **Lack of Insurance**
 - Citizenship

Immediate HES Plans

- Learning more about your needs and that of your facilities
- Testing processes, strategies, and best practices for working together
- Gathering of community-based/local/regionally resources primed to meet SDOH needs
 - Are there contacts/partners I should know about?
- Meeting with CBOs
 - Potential expansion of community coalitions
 - Identify and leverage community strengths
- Identification of additional data sources—system- and community-level data—to target community partners and develop downstream and upstream approaches
- Shifting sole focus from individual behavior change to addressing multiple drivers of health disparities and strategies
- Exploring more ways to collaborate with Patient SMEs

The Ask



KIDNEY *Care*

Identifying and Managing CKD



Addressing Social Determinants in CKD: Quality Indicators for...



Approaches to Identifying Chronic Kidney Disease: Promoting...



Identifying CKD: Leveraging EHRs and Improving Detection Rates



Managing CKD - Dietician Role in Team-Based Kidney Care



Managing CKD - Pharmacist Role in Team-Based Kidney Care



Timely and Appropriate Referral to Nephrology

Let's Hear From You...

- In one (1) year, what achievable health equity advances would you like to see come to fruition?
- What community based organizations should the Network connect with?
- How would you like to collaborate on the Network's actions taken towards health equity?
- In your opinion, what is the Network's and the dialysis center's role in advancing health equity?

Takeaway

“Blessed are the flexible, for they shall not be stressed.”

-Dr. Thema