

Step by Step Instructions for Logging in to CROWNWeb through the new EIDM/QARM Process

STEP 1: Start by going to this website: <https://portal.cms.gov/>

STEP 2:

The screenshot shows the CMS.gov Enterprise Portal. At the top, there is a navigation bar with links for Home, About CMS, Newsroom, Help & FAQs, Email, and Print. Below this is a search bar and a navigation menu with categories like Health Care Quality Improvement System and Provider Resources. The main content area features a large banner for 'Welcome to CMS Open Payments' with a red arrow pointing to the 'Login to CMS Secure Portal' button. A red box highlights this button, and a red arrow labeled 'CLICK HERE' points to it. To the right, the 'CMS Secure Portal' section contains a login form with fields for 'To log into the CMS Portal a CMS user account is required.' and a 'Login to CMS Secure Portal' button. Below the login form are links for 'Forgot User ID?', 'Forgot Password?', and 'New User Registration'. Further down, there is a 'Get E-Mail Alerts' section with a 'Get Email Updates' button and links for 'Already a subscriber?', 'Manage Your Subscriptions', and 'Privacy Policy'. At the bottom, there is a 'CMS News' section with a link to an 'Interactive Tool Allows Easier Access Data on Physicians' and a link to a 'Historic release of data delivers unprecedented transparency on the medical services physicians provide and how much they are paid'.

CLICK HERE

Login to CMS Secure Portal

To log into the CMS Portal a CMS user account is required.

[Forgot User ID?](#)

[Forgot Password?](#)

[New User Registration](#)

Get E-Mail Alerts

Get Email Updates

Already a subscriber?

[Manage Your Subscriptions](#)

[Privacy Policy](#)

CMS News

[Interactive Tool Allows Easier Access Data on Physicians](#)

[Historic release of data delivers unprecedented transparency on the medical services physicians provide and how much they are paid](#)

STEP 3:

CMS.gov | Enterprise Portal
Centers for Medicare & Medicaid Services

Home | About CMS | Newsroom | Archive | [Help & FAQs](#) | [Email](#) | [Print](#)

Health Care Quality Improvement System | Provider Resources

Terms and Conditions

OMB No.0938-1236 | Expiration Date: 04/30/2017 | [Paperwork Reduction Act](#)

You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.

Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.

By using this information system, you understand and consent to the following:
You have no reasonable expectation of privacy regarding any communication or data transiting or stored on this information system.
At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this information system.

Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.

To continue, you must accept the terms and conditions. If you decline, your login will automatically be cancelled.

I Accept ← **CLICK HERE**

STEP 4:

CMS.gov | Enterprise Portal
Centers for Medicare & Medicaid Services

Home | About CMS | Newsroom | Archive | [Help & FAQs](#) | [Email](#) | [Print](#)

Health Care Quality Improvement System | Provider Resources

Welcome to CMS Enterprise Portal

User ID ← **Enter User ID**

Next ← **Click Next**

[Forgot User ID?](#)
Need an account? Click the link - [New user registration](#)

STEP 5:

Home | About CMS | Newsroom | Archive | [Help & FAQs](#) | [Email](#) | [Print](#)

CMS.gov | Enterprise Portal

Centers for Medicare & Medicaid Services

[Health Care Quality Improvement System](#) | [Provider Resources](#)

Welcome to CMS Enterprise Portal

Enter Security Code

A Security Code is required to complete your login.

To retrieve a Security Code, please select the Phone, Computer, or E-mail that you registered as your Multi-Factor Authentication(MFA) device when you originally requested access, from the MFA Device Type dropdown menu below.

Security Codes expire, be sure to enter your Security Code promptly.

Unable to Access Security Code?

If you are unable to access a Security Code, you may use the "Unable To Access Security Code?" link. To use this link you will be directed away from this page. For security purposes, you will be prompted to answer your challenge questions before the Security Code is generated. The Security Code will be sent to the email address in your profile. You will be required to login again with your User ID, Password and Security Code.

You may also call your Application Help Desk to obtain a Security Code.

After you receive the Security Code using this link or from your Help Desk, you must select the 'One-Time Security Code' option from the MFA Device Type dropdown menu.

Need to Register an MFA Device?

If you have not registered an MFA device and would like to do so now, you may use the "Register MFA Device" link. For security purposes you will be prompted to login again and answer your challenge questions before registering an MFA device.

Password:

MFA Device Type:

Security Code:

[Forgot Password?](#)
[Unable to Access Security Code?](#)
[Register MFA Device](#)

Complete this section

*Remember with the old system you would get a "security code" 7 digit number sent to your email or phone. This is the same thing here. The MFA Device type is the device you selected when you registered for EIDM (i.e. cellphone, VIP, email).

STEP 6:

CMS.gov Enterprise Portal

My Portal Quality Reporting Programs ▾

CMS Portal > My Portal

Welcome to CMS Enterprise Portal

The Enterprise Portal combines and displays content and forms from multiple applications, supports users with navigation and cross-enterprise search tools, supports simplified sign-on, and uses role-based access and personalization to present each user with only relevant content and applications. The vision of the Enterprise Portal is to provide "one-stop shopping" capabilities to improve customer experience and satisfaction.

Application Access

There are several ways to manage access to applications in the CMS Enterprise Portal

1. To get access to applications supported by [EUA](#) go to the

Request Access

Use the link below to request access to Systems/Applications

Request Access Now

Contact Help Desk

ACO Help Desk Contact the ACO Information Center at 1-888-734-6433 (select option 2) if you have any questions about using the ACO Portlet features. TTY users should call 1-888-734-6563.

STEP 7:

CMS.gov Enterprise Portal

My Portal Quality Reporting Programs ▾

CMS Portal > EIDM User Menu > My Access

Access Catalog

Start typing to filter apps... REQUEST ADMIN ROLE SHOW ALL

<h4>ASETT</h4> <p>ASETT is a Web-based application that allows individuals and organizations to file electro More...</p> <p>Help Desk Information 703-951-6810 asett@actionet.com</p> <p>Request Access</p>	<h4>ASP</h4> <p>The Medicare Part B Drug Average Sale Price (ASP) application is a data collection system More...</p> <p>Help Desk Information 844-876-0765 asphelpdesk@dcca.com</p> <p>Request Access</p>	<h4>Bundled Payments EFT</h4> <p>Bundled Payments for Care Improvement Data File Transfer.</p> <p>Help Desk Information BundledPayments@cms.hhs.gov</p> <p>Request Access</p>
<h4>CCIIO Enrollment Resolution and Reconciliation System</h4> <p>The CCIIO Enrollment Resolution and Reconciliation System (CERRS) supports the CCIIO Enhan More...</p> <p>Help Desk Information 703-554-2807 help_desk@cognosante.com</p> <p>Request Access</p>	<h4>COB</h4> <p>Access to this application is restricted to Trading Partners that exchange data with the B More...</p> <p>Help Desk Information 800-927-8069 mspdhelp@cms.hhs.gov</p> <p>Request Access</p>	<h4>Connexion</h4> <p>Connexion provides suppliers with secure online access to their Medicare DMEPOS Competitiv More...</p> <p>Help Desk Information 877-577-5331 cbic.admin@palmettogba.com</p> <p>Request Access</p>

*This box will drop down and you can click "Quality Net Secure Portal"

STEP 8:

QualityNet Secure Portal Established by the Centers for Medicare and Medicaid Services (CMS), QualityNet provides healthcare quality improvement news, resources, data reporting tools and applications for use by healthcare providers and others. QualityNet is the only CMS-approved site for secure communications and healthcare quality data exchange between: Quality Improvement Organizations (QIOs), Hospitals, Physician offices, Nursing homes, End Stage Renal Disease (ESRD) networks, facilities, and data vendors.

To Request Access to a specific report and/or application select **Access Instructions**

If you need further assistance contact the **QualityNet Help Desk**

Quality Programs

To access your program use the menu above or links below:

[Hospital Quality Reporting: IOR, OOR, ASCOR, IPFOR, PCHQR](#)

[End Stage Renal Disease Quality Reporting System](#)

[Quality Improvement Organizations](#)

[Qualitynet Authorization and Role Management](#)

CLICK HERE

STEP 9:

The screenshot shows the CMS QualityNet website interface. At the top left is the CMS .gov logo and the QualityNet text. Below this is a yellow navigation bar with four items: Home, Quality Programs, My Reports, and Help, each with a dropdown arrow. Below the navigation bar is a breadcrumb trail: Home > Quality Programs > End Stage Renal Disease Quality Reporting System. The main heading is "Quality Reporting System: My Tasks". Underneath, there is a section titled "CROWN Applications". The first item in this section is "CROWNWeb SUI", which is highlighted with a red box. A red arrow points from a "CLICK HERE" button to the "CROWNWeb SUI" link.

STEP 10: WELCOME TO CROWNWEB!

The screenshot displays the CROWNWeb SUI interface. At the top, there is a navigation bar with the CMS.gov logo and QualityNet branding. Below this, a yellow navigation bar contains links for Home, Quality Programs, My Reports, and Help. A breadcrumb trail indicates the current path: Home > Quality Programs > End Stage Renal Disease Quality Reporting System > CROWN Applications > CROWNWeb SUI. A secondary navigation bar includes buttons for CROWN Home, Patients, Clinical, Facilities, Form 2744, and CROWN Reports. On the left side, there is a 'Home' button and a box displaying the version number: 'Version Number : CROWNWeb 5.0.0-18488'. The main content area features a 'System News' section with a blue header 'Welcome to CROWNWeb!'. Below this header, a paragraph states: 'Below is a listing of the CROWNWeb features in this release. The production environment contains startup data copied from Patient Registry maintained by the ESRD Networks.' This is followed by a bulleted list of 13 features. At the bottom of the news section, a note for Internet Explorer 7 users is provided: 'Internet Explorer 7 users should verify the following setting before using CROWNWeb. Close all Internet Explorer windows Internet Explorer browser window. Then go to Tools -> Internet Options, select the Advanced tab, scroll to the Security se "Enable Native XMLHTTP support" option is NOT selected. If the option is selected, apply this change, then return to the a

Home

Version Number : CROWNWeb
5.0.0-18488

System News

Welcome to CROWNWeb!

Below is a listing of the CROWNWeb features in this release. The production environment contains startup data copied from Patient Registry maintained by the ESRD Networks.

- Users will be able to search, add, save, edit, submit, and print facility records.
- Users will be able to search, add, edit, submit, and print facility personnel records.
- Users will be able to admit to and discharge patients from a facility.
- Users will be able to add, edit, and submit patient treatment records.
- Users will be able to search, edit, and submit a patient record.
- Users will be able to enter information associated with the 2728 form for Initial, Supplemental, and Re-entitlement patie Dialysis, Initial Transplant, Supplemental Training, Supplemental Transplant, and Re-entitlement forms).
- Users will be able to enter a 2746 form for a patient.
- Users will be able to print blank 2728 and 2746 forms, along with pre-populated 2728 and 2746 forms for patients.
- Users will be able to verify patients and patient data using the PART feature.
- Users will be able to search, add, edit, and submit clinical lab test results and vascular access information for patients.
- Users will be able to add, edit, and submit facility preferences for clinical data.
- Users will be able to create and print a patient roster for a facility.
- Users will be able to run Audit reports for all data added, updated, or deleted in CROWNWeb.

Internet Explorer 7 users should verify the following setting before using CROWNWeb. Close all Internet Explorer windows Internet Explorer browser window. Then go to Tools -> Internet Options, select the Advanced tab, scroll to the Security se "Enable Native XMLHTTP support" option is NOT selected. If the option is selected, apply this change, then return to the a

If you do not make it into CROWNWeb please contact the help desk for technical assistance: **QualityNet Helpdesk: 866-288-8912 or qnetssupport@sdps.org**